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Highlights

We are ISO 9001:2015 Accredited!

CWT Globelink is delighted to announce its accreditation for ISO9001:2015. Our transition to ISO 9001:2015 from the previous version (ISO 9001:2008) aims to align our business strategy with the new standards to meet the needs of today's business world.

ISO standards are reviewed on a regular basis and revised when needed in order to remain relevant to the constantly-changing society. The new standard structure is designed to adapt to changing environments and be compatible with other management systems.

Some of the key benefits delivered are:

Achieve international quality recognition

As an internationally recognized standard, the ISO 9001 has become the basis for creating a quality management system around the world.

Improve efficiency & productivity

Ensure current processes are aligned with organization strategy to achieve sustainable performance improvements and increase the quality of products and services in a cost effective way.

• Increase engagement of employees & customer satisfaction Employees' involvement in the improvement of processes may result in higher levels of innovation and productivity to meet customers' requirements.

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 Improve process integration of management systems
It is easier to implement multiple management systems, reducing redundancy and in turn boosting productiveness.

Continuous improvement within organization

The continual efforts to improve work processes promote efficiencies and cost savings, helping the organization to achieve excellence through improved business performance.

This certification demonstrates our commitment to quality in providing effective management of internal processes to meet international quality requirements and provide the service that meets customers' needs and satisfaction.





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Country Focus – United Kingdom

Globelink Fallow is ISO9001 approved and offers wholesale international shipping services to the United Kingdom shipping industry.

The emphasis has always been on 'Service' and the company aims to employ experienced staff on all of its export departments and is constantly striving to maintain the high standards that have been set since the company's foundation in 1989.

Globelink Fallow is committed to providing our customers with efficient and costeffective shipping solutions in a global market of trade.

One of our main strengths is the speed and accuracy of the shipping documents we produce for each shipment, which in turn enables our clients to pass the same high quality service to their UK exporters and overseas agents.





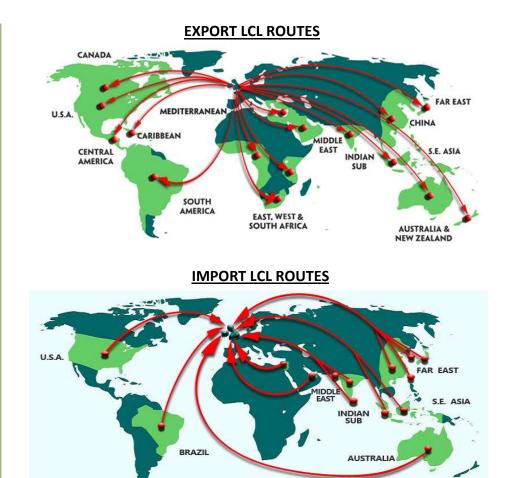
Being part of the Globelink network enables us to have complete global coverage along with excellent levels of control and communications. We offer 39 direct export services and 32 direct import services.

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We provide a comprehensive range of services to suit every need, which include:

- Follow up on Purchase Order requirements
- Assistance with problem related to Letters of Credit
- Full documentation package tailored to suit your requirements
- Legalisation services including messenger Services to all Embassies and Chambers of Commerce
- Consignment Tracking Procedures
- Monthly Sailing Schedule up-date
- Worldwide Marine Insurance cover available
- Full case making / packing undertaken
- Road Haulage support through approved sub-contractors



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In addition, we also offer services on niche trade lanes;

For Export:

- UK direct to Valletta, Malta
- UK direct to Limassol, Cyprus
- UK direct to Ashdod, Israel
- UK direct to Beirut, Lebanon
- UK direct to Aqaba, Jordan
- UK direct to San Jose, Costa Rica

For Import:

- Dubai direct to London Gateway Port
- New direct services from Delhi & Chennai
- Haifa, Israel direct to Felixstowe
- Haifa to all major South American destinations transshipping via UK
- Major South & Central American ports to Felixstowe via Rotterdam

Following a simple registration process you will have access to our 24/7 on-line quotation & booking service, Quick Quote, which provides fast and efficient Export groupage rates.

Rates are constantly monitored by us and are therefore guaranteed to be current at all times.

Using intelligent database technology the service will offer rate reductions based on a number of unique factors enabling you to obtain competitive rates. You can then convert your quotations into automated bookings or alternatively you can make bookings completely from scratch.



This service is fully integrated into our operating system ensuring that data replication and therefore errors are minimized. Quotations and Bookings are recorded and retained under your login for your future perusal.



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Holidays in MARCH 2017



Australia	13 Mar	Melbourne Labour Day
Bulgaria	03 Mar	Liberation Day
India	13 Mar	Holika Dahana
Indonesia	28 Mar	Hari Raya Nyepi
Korea	01 Mar	Independence Movement Day
Pakistan	23 Mar	Pakistan Day
Sri Lanka	12 Mar	Madin Full Moon Poya Day

For article contributions and feedback, please email: <u>newsletter@cwt-globelink.com</u>

CWT Globelink Group

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